Congress of the United States

Washington, DC 20510

October 12, 2021

Dr. Kilolo Kijakazi Acting Commissioner Social Security Administration 6401 Security Boulevard Baltimore MD, 21207

Everett Kelley President American Federation of Government Employees 80 F Street NW Washington DC, 20001

Dear Dr. Kijakazi and Mr. Kelley,

We write to urge you to work together to develop a plan to reopen the more than 1,500 Social Security field offices that are currently closed to the public. Numerous constituents across our districts have reached out to us to express their frustrations with access to Social Security Administration (SSA) field offices. Many of our constituents from vulnerable populations who lack access to reliable internet, or do not have a reliable phone number or mailing address, are struggling to access Social Security services. In order to provide the services the American people are entitled to, it is imperative that these field offices reopen.

We are also concerned the continued closure of SSA's field offices will result in further delays in processing critical benefits and other services, on top of the already existing benefits backlog. A recent report from the SSA's Office of the Inspector General found that SSA is facing a backlog of unprocessed mail, including benefit applications and requests for Social Security cards. As you are aware, delays in these areas can cause significant hardship for beneficiaries.

The health and safety of federal employees should be a priority in any reopening plan. With the availability of three safe and highly effective vaccines however, it is clear that field offices can be reopened safely. Numerous public and private entities throughout the country have resumed normal operations. It is time the Social Security Administration reopen as well.

Sincerely,

Chris Jacobs

Member of Congress

Kevin McCarthy

House Republican Leader

Kein M. Gutt

Jody B. Hice

Member of Congress

Diana Harshbarger

Diana Harshbarger Member of Congress

Ann Wagner

Member of Congress

Ju Wagu

Brian J. Mast

Member of Congress

Bill Posey

Member of Congress

Claudia Tenney

Member of Congress

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William R. Timmons IV

Member of Congress

Mike Kelly

Member of Congress

Greg Pence

Member of Congress

Jim Hagedorn

Member of Congress

Hogedon

Ted Budd

Member of Congress

Glenn Grothman Member of Congress

Brian Babin, D.D.S. Member of Congress David B. McKinley Member of Congress

MUB.MICE

Van Taylor Member of Congress

Doug LaMalfa Member of Congress

Austin Scott
Member of Congress

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Markwayne Mullin Member of Congress

Eric A. "Rick" Crawford Member of Congress

Dusty Johnson Member of Congress Roger Williams
Member of Congress

Doug Lamborn Member of Congress

Mark E. Green, MD Member of Congress

Beth Van Duyne Member of Congress

Tim Burchett Member of Congress Thomas P. Tiffany

Member of Congress

Fred Keller Member of Congress

Glenn "GT" Thompson
Member of Congress

Ralph Norman
Member of Congress

Gus M. Bilirakis Member of Congress Earl I Bully Carte

ashley Hinson

Earl L. "Buddy" Carter Member of Congress

Andrew R. Garbarino Member of Congress

MAIN

Ashley Hinson

Member of Congress

Member of Congress

David G. Valadao Member of Congress John W. Rose Member of Congress

John Ow Rose

David Schweikert Member of Congress Lance Gooden Member of Congress

Tim Walberg

Member of Congress

Elise M. Stefanik Member of Congress

Elise M. Sofanki

Mark E. Amodei
Member of Congress

Mary E. Miller
Member of Congress

Kat Cammack Member of Congress

Dan Newhouse Member of Congress

Burgess Owens Member of Congress

Cliff Bentz

Member of Congress

Yvette Herrell

Member of Congress

Madison Cawthorn Member of Congress

Modison Cauthon

Sam Graves

Member of Congress

CC: Ralph de Juliis, President, National Council of SSA Field Operations Locals